



Quality Policy Statement

The Didsbury Engineering Company is part of the MEL Group of companies that designs, develops, supplies and provides lifetime support, including training in use and maintenance, for lifting and handling solutions, and aircraft ground support equipment for military and civil aviation, marine, safety and general markets. The Company policy is to delight all customers providing products and services that meet their needs and exceed their expectations. This Policy Statement is written to support the MEL Group Integrated Management System Manual, document reference 939400-1.

To achieve the Company's aims, Didsbury Engineering has established, and is committed to, a Quality Management System that is externally accredited as complying in full with the requirements of ISO 9001:2015. The QMS is fully documented in the company Quality Manual together with processes and supporting information to describe the system in full. The Quality Manager is responsible for maintaining the QMS, implementing new processes, and amending the existing as necessary.

Company senior management, in support of the QMS, set business and quality objectives, measure and monitor performance, through the production of Key Indicators and planned internal audits, to maintain and improve the QMS to the highest possible standard and compliance with ISO 9001:2015.

Delighting our customers and implementation of this Quality Policy is the responsibility of every member of staff, starting with the Operations Manager, with all staff having the authority to make decisions within the scope of their responsibility and the requirements of the QMS. All staff, on commencement of employment with the Company, undergoes an induction in the appropriate elements of the QMS and business requirements.

A handwritten signature in blue ink, appearing to read 'T. Ghigi'.

T. Ghigi
Operations Manager

A handwritten signature in black ink, appearing to read 'G. Quigley'.

G. Quigley
Quality Assurance Manager

Rev. 8, February 2020

